

Popplers Music Lesson Program Tuition & Studio Policy

Tuition

The tuition covers all lessons, performance classes, and recitals for the semester in which a student is enrolled. Tuition also covers focused time spent with the instructor, teacher preparation, recital costs, and studio/facility expenses. The tuition price will vary as each instructor sets their own teaching rate. Tuition prices vary from instructor to instructor.

Lesson Contract

A lesson contract must be filled out prior to the first session taking place. The contract is a signed agreement to the number of lessons remaining in the semester, therefore payment of all dates listed is required by the period's end. A new contract must be filled out **every** semester.

Enrollment

There is a 4-lesson minimum enrollment and a maximum enrollment for up to the full semester. The four lessons are **non-refundable** and/or not transferable to another instructor.

Discount

Students will be given a 10% discount on books and sheet music. Parents or guardians enrolling more than one student will receive a 5% discount for each additional student. Lastly, there is a 5% discount for those who choose to pay the semester tuition in full by the date of the first lesson.

Instructor Transfer

Great care is taken to ensure that each student is enrolled with an appropriate instructor that is ideal for their learning goals and special needs.

- It is recommended that a new student enrolls in 4 lessons before completing a lesson package for the full semester to ensure the instructor is a good fit for the student.
- If a student does not match well with an instructor, it is advised the instructor to discuss with the student to reassess and trial new methods/ideas in the lessons.
- If after discussion/further trial and the student still finds that the instructor is not an ideal match, the student may transfer to another instructor in the program.
 - o The prior instructor would be paid for the 4 lesson-minimum and any taught lessons up until the transfer.
 - o If the lesson contract was completed for the entirety of the semester with the prior instructor, the tuition balance for the remaining lessons in the semester would be credited to the new instructor (i.e. a student would not pay the tuition twice if they transferred to another instructor)

Missed Lessons & Make-Up

As a courtesy, students are encouraged to call or email their instructor 24 hours in advance if they are unable to attend a given lesson. **PRIOR NOTIFICATION DOES NOT EXEMPT A STUDENT FROM PAYMENT. INSTRUCTORS ARE NOT REQUIRED TO MAKE UP A MISSED LESSON.**

- Although there is no obligation, the instructor may, at their discretion, arrange a make-up lesson at a mutually agreed upon time for any lesson(s) the student may have missed.
- In the event the instructor is ill or otherwise unable to teach a scheduled lesson, the teacher will arrange a make-up lesson – or the lesson will be refunded or credited to the student’s Popplers Music account.

Inclement Weather

In the case of extreme weather conditions, lessons at Popplers Music, Inc. will be canceled if the Grand Forks Public School District is to cancel school – lessons will continue as normal if there is only a delay to their start time.

No Refund Policy

THE TUITION IS NON-REFUNDABLE unless an instructor fails to be available for the required number of lessons outlined in the lesson contract.

- In rare cases, a student may be refunded – with consent of the instructor – for a(any) missed lesson(s) due to a family or medical emergency.